

DriverCare

24 hour care driven by us



Rivervale House 50 Victoria Road, Portslade, Brighton BN41 1XB
Telephone: 01273 433 480

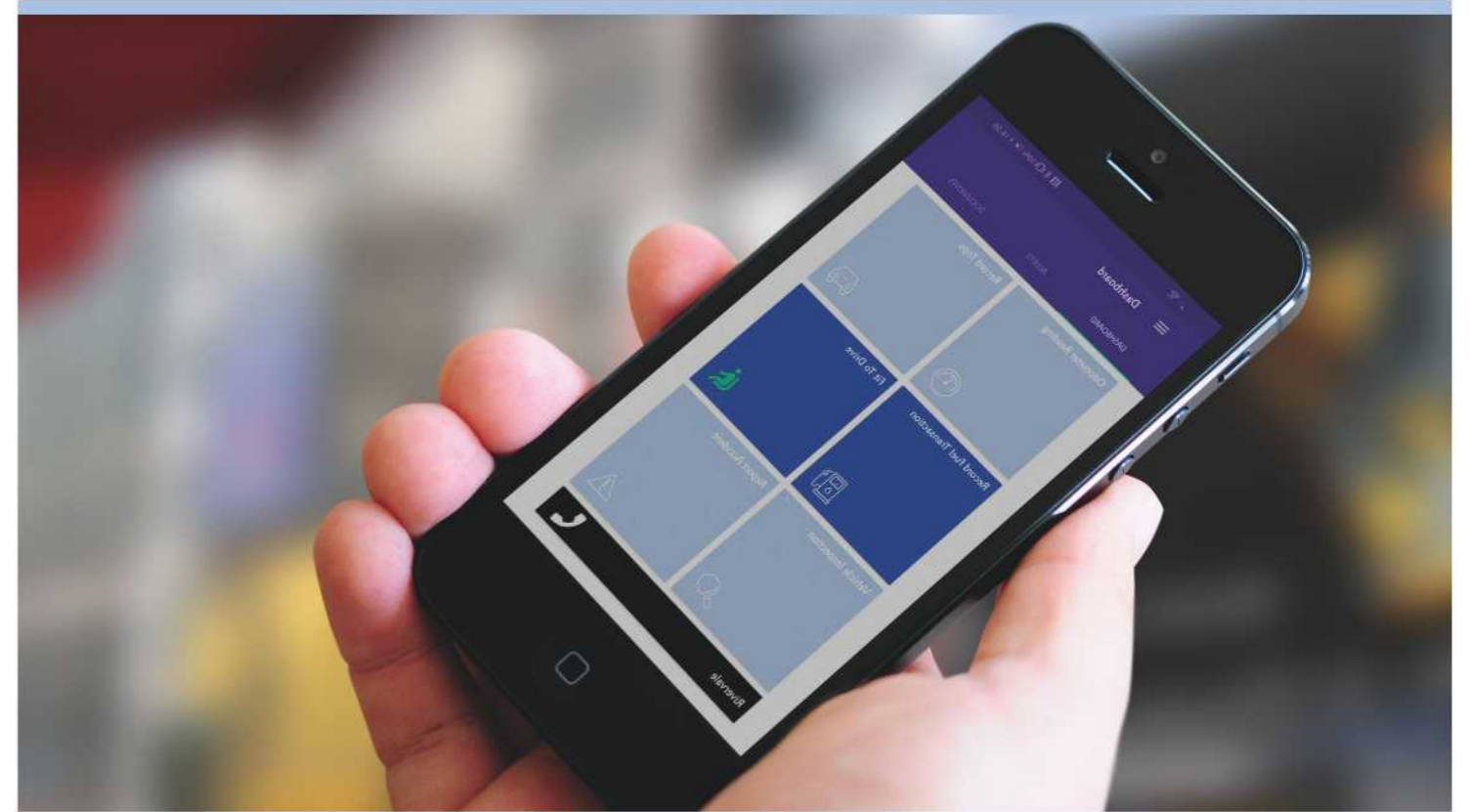


Rivervale Driver Care

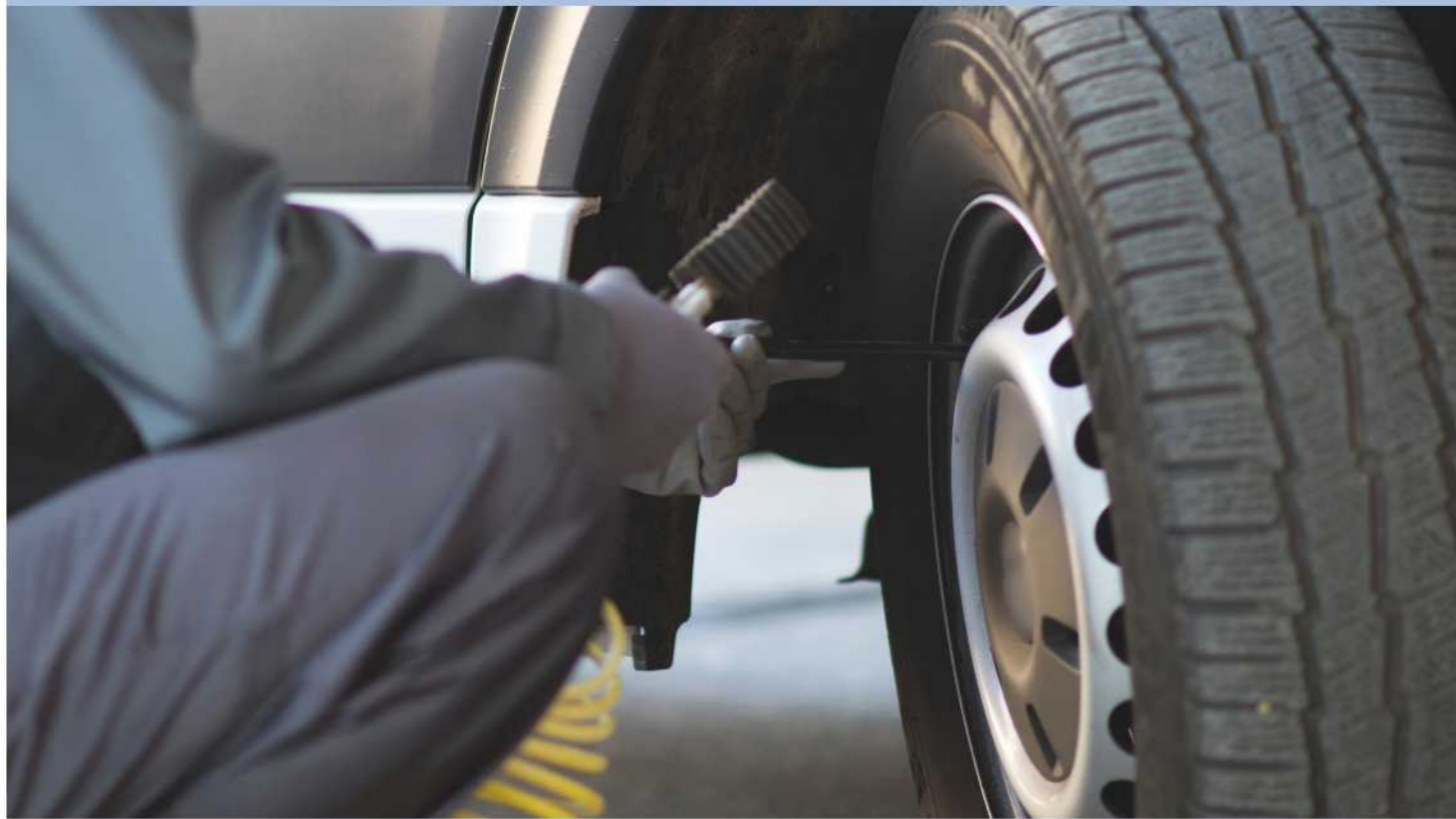
Rivervale Driver Care – is a friendly and easy way to ensure the right care for vehicle, driver and you.

What is it?...

Rivervale Driver Care is a solution that guarantees both drivers and vehicles are fit to be on the road allowing companies to sit comfortably knowing they are meeting their duty of care obligations thus reducing liabilities and risk. This exciting new app can be customised to suit both company car driver and grey fleet driver requirements, it has the functionality to assist and manage all aspects surrounding the management of a vehicle; all through an app based system. Rivervale's proactive management approach allows you as the Fleet Manager to have access to your whole fleet through one online portal giving you real time reporting at any given time, it really is a simple and effective solution to all fleet requirements.



- ✓ Fit 2 drive declaration through driver app
- ✓ DVLA integrated driver license checks
- ✓ Vehicle safety checks through driver app
- ✓ Vehicle service and maintenance
- ✓ Mot management
- ✓ Tyre and glass monitoring
- ✓ RFL (vehicle tax) management
- ✓ Insurance management
- ✓ Accident and breakdown cover
- ✓ Contract monitoring
- ✓ End of contract support
- ✓ Short Term Rental Vehicles
- ✓ GPS Vehicle Tracking
- ✓ Business Mileage Expense Management



Questions & Answers

How do you know your drivers are legal and fit to drive?

The "Fit 2 Drive" process will give you peace of mind your drivers are safe, legal and compliant. Before driving the DriverCare app will take your drivers through a series of questions that declares they are fit to drive your company vehicles.

Who checks the licence history of your drivers?

Our intelligent software is integrated with DVLA data that provides real time checks on licence endorsements.

How do you know your vehicles are safe, legal and compliant?

The vehicle inspection report within the DriverCare app takes your drivers through a series of routine checks to confirm that the vehicle is safe, legal and compliant to drive. From these reports any defects or damage that may require urgent attention will be monitored. All reports are archived and accessible at any time.

Who organises services, MOT's and maintenance repairs?*

DriverCare holds a comprehensive vehicle database ensuring no service or MOT is missed or not recorded. Missing routine servicing invalidates warranty, increases recharge costs leading to larger bills when the contract ends.

Are your tyres roadworthy?*

Each unroadworthy tyre carries a fine of up to £2,500 and 3 penalty points. DriverCare monitors tyre depth and mileage to determine when replacements are required.

Having an untaxed vehicle on the road carries a £1000 fine! DriverCare will always ensure notifications are sent prior to the renewal date.

What is your process for an accident or break down?

The DriverCare support team will make sure that your employee and vehicle are assisted to safety, ensuring all the relevant information is recorded. Vehicle recovery will be offered through the DriverCare network of breakdown providers.

Do you know the mileage on all your vehicles?

The DriverCare app has an intelligent system to monitor and calculate forecasted mileages. Excess charges can be costly, DriverCare provides the opportunity to realign vehicles and contracts where necessary.

Vehicle Rental

We can provide short-term rental vehicles for when you have a new starter or a project where additional staff and vehicles maybe required. This type of arrangement is very flexible with no long-term commitment.

Flexi-lease

We can also offer our Flexi-lease product which is perfect for when you require a vehicle for between 3 and 12 months. You may need a vehicle for longer than your traditional daily rental agreement, but you want to avoid early termination or excess mileage charges if your vehicle requirement changes. If that is the case, then this would be a great product for you.

You get a lot more choice with Flexi-lease, even down to the colour!

*With the mileage information gained Rivervale will aid drivers to ensure a vehicle remains roadworthy; however the ultimate responsibility will lie directly with the driver.



Driver Support

When you sign up to Rivervale Driver Care you will also receive 24/7 driver support.

You will be able to contact us by just calling the Driver line number or directly through the driver app. This support line will be able to help you on all of the following:

- ✓ Vehicle breakdown
- ✓ Accident
- ✓ Service maintenance and repairs
- ✓ Tyres
- ✓ Glass
- ✓ General enquiries



Vince Pemberton

Chief Operating Officer

Having worked in the motor trade for over 30 years I have seen time and time again how difficult the management of multiple vehicles and drivers can be. Rivervale Drivercare is designed to assist you in making sure that your drivers and vehicles are safe and legal to be on the road, whilst meeting all of your duty of care obligations. In addition our Drivercare contract has been accredited with the "Plain English Campaign Crystal Mark".

Vince



Rivervale Driver Care is designed to take all the stress, worry and inconvenience away and keep you on the road, safe, legal and with everything in hand 24/7, 365 days a year

Vince Pemberton,
Rivervale, COO